

# Electricity Supply Retail Operator



## What Retail Operators Do:

The Retail Operations sector consists of three main areas: New Connections, Switching and Meter Changes. It is a job for those who enjoy dealing with people and working as part of a team. The job often includes dealing with service contractors who are on site and network companies. In addition, these roles require interaction with the MARIA Registry (Metering And Reconciliation Information Agreement), a form of national database for the Electricity Supply Industry Retail sector. This qualification is a stand alone pathway, but feeds nicely into the Business Administration Pathway from Level 3.

Empowering The People Who Power New Zealand

## Electricity Supply Industry Training Organisation

**ESITO**

0800 4 ESITO  
(0800 4 37486)

t: +64 7 834 3038  
f: +64 7 834 8160  
e: info@esito.org.nz

Level 2, NZI Building, 11 Garden Place, Hamilton  
PO Box 1245, Hamilton 3240, New Zealand



[www.esito.org.nz](http://www.esito.org.nz)



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Your Career Pathway To The Future



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## ▶ About ESITO

ESITO is the Electricity Supply Industry Training Organisation that

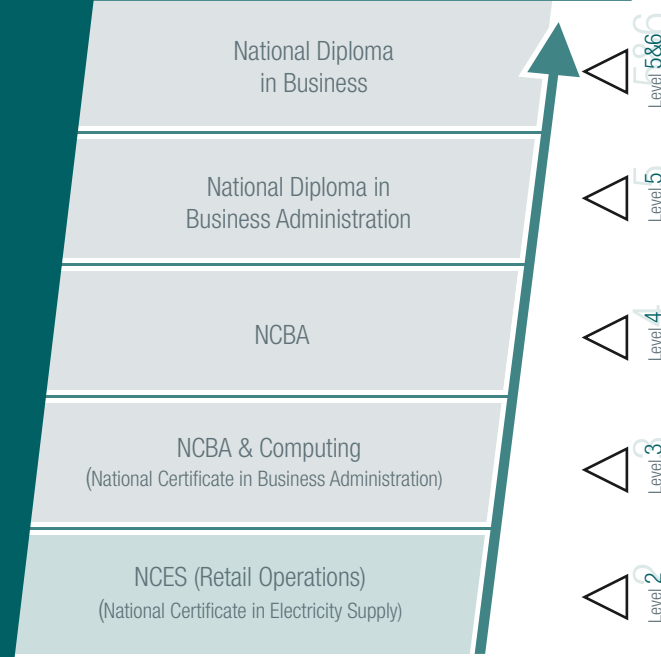
- sets standards and registers qualifications on the National Qualifications Framework that meet the needs of the industry;
- manages training arrangements that enable employees in the industry to achieve these standards and qualifications; and
- provides leadership to the industry on skill and training matters.

ESITO ensures that trainees get a lot of help to complete their qualifications. We work closely with trainees and their employers to make sure that they have mentors or coordinators who will help plan their progress.

ESITO can help you identify scholarship opportunities if you need financial support to advance your training and development. ESITO will work closely with your employer to plan your training and makes sure that the qualifications you get are recognised nationally and internationally.

## Retail Operator

Your Career Pathway To The Future



## ▶ Planning Your Career

The electricity supply industry has a lot of training and career choices. We'll help you plan your training to develop a rewarding and satisfying career that can take you anywhere - whether it's up the corporate ladder, out into the countryside, across the ditch or around the world.

It doesn't matter where you start off in this industry. You're not locked into your first choice. You can try new jobs and learn new skills all the time. While you're training, you're not only paid but you can look forward to well-paid jobs and packages in all sectors of the industry.

ESITO provides:

- well structured training programmes
- internationally recognized qualifications
- individual coaching and training support
- self-paced learning
- ability to check your own progress
- help with career planning and development
- modern apprenticeships support

