

Northpower - Fostering a Safety Culture



“safe, reliable, hassle free service”

Theory into practice

- ❑ Behavioural based safety?
- ❑ Engage and develop Northpower's extended family.
- ❑ Power of 6 to over 2500.
- ❑ What have I done today to create a culture of safety?
- ❑ Communicate, Communicate, Communicate.



What we did

- Family Safety days
- Northpower Fun TV
- Safety Quiz
- Family Safety Newsletter
- Directors visits
- Scheduled field visit program
- Trade Coaches
- Behavioural Based Safety Training Program
- Clothing with a message

What we've learnt

- ❑ The answer is 'yes'.
- ❑ Keep equal focus on the 'basics'.
- ❑ Be clear and explicit as to expectations (behaviors, responsibility, local action).
- ❑ People are programmed to save energy – recognise that and deal with it.
- ❑ Provide positive and negative consequences.

Results

- ❑ Pride – people want to do the right thing & feel cared for.
- ❑ Responses of staff to site visits from Board and managers.
- ❑ BPTW Safety Index 2006 85.5% to 90% in 2008.

