



# Situation Vacant

## **Customer Services Manager – Training (Auckland)**

ESITO is a “not for profit” organisation funded by the Government and the electricity supply industry. ESITO’s key functions are to set standards and qualifications that meet the needs of the electricity supply industry; manage training arrangements that enable trainees to achieve these qualifications; and provide leadership to the industry on skill and training matters including promotion of the industry.

Reporting to the Sales & Marketing Manager, your mission will be to provide customer training solutions and make arrangements for the delivery of training, and manage the end to end training cycle. You will have proven experience in a customer service role within a technical environment, preferably the electricity supply industry. You need to be passionate about training, and have exceptional people, leadership and relationship skills to meet the demands of this key role.

For further information, contact John McWilliam, 0275 632231.

To apply, email or post your cover letter and resume to [johnm@esito.org.nz](mailto:johnm@esito.org.nz)  
or PO Box 1245, Hamilton.

**Applications close 22 September 2010.**